



March 17, 2020

Dear NSB Bank Customers,

We are taking steps to insure we continue to serve you and maintain the health and safety of our staff and our customers as the Nation deals with the COVID -19 virus. NSB Bank will be closing our lobbies in Mason City and Northwood starting Wednesday, March 18, 2020.

We will continue to monitor the COVID – 19 situation closely and follow the guidance from healthcare experts. NSB Bank’s drive-up service will remain open. Please look for future updates on our website and Facebook.

You can stay connected with us in the following ways:

1. Our web site at www.nsbbank.com
2. Online Banking
3. Mobile Banking and our mobile app
4. We also have a Facebook page that you can check for updates
5. Call one of our Branches for Questions:
 - Northwood Office 641 324 1023
 - East Office 641 423 1432
 - West Office 641 423 7638

These outlets will insure that you will be able to conduct business in a regular fashion and continue with your financial day to day lives. Of course, you can always call any of the Bank offices for any questions or help getting set up with online, mobile or bill pay functions.

Make sure that you are following the Cerro Gordo Public Health and the Centers for Disease Control for more information about the COVID -19. You can find more information at the following web sites.

<https://cghealth.com/>

<https://www.cdc.gov/>

Loan, Investment Services and safe deposit box entry are by appointment only. We do ask that if you are not feeling well or have recently traveled outside the country to contact us and we will make arrangements to help you with your banking needs. Business can be conducted by the several delivery channels, mentioned above.

If you have any questions, please feel free to reach out to any of the NSB Bank staff with questions. The NSB Bank team appreciates your understanding and flexibility as we navigate through this unprecedented time.

Sincerely,

A handwritten signature in blue ink that reads 'Kirk Paulson' with a stylized flourish at the end.

Kirk Paulson
President & CEO
NSB Bank

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(641) 423-1432 Fax (641) 423-3670

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www.nsbbank.com

Member FDIC



“We’re Here For You”